




**conEdison**

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# **NATURAL GAS SAFETY**



**WHAT YOU NEED TO KNOW**



*We are committed to keeping our customers safe and we respond rapidly to any calls about gas leaks. We work with emergency responders to protect you. But it is important for you and your family to know what to do when you smell, hear, or see gas leaking.*

### **When you suspect a gas leak you should...**

- Leave your home immediately and take others with you. If outside, get well away from where you suspect the gas is leaking.
- Open windows before you leave if the odor is faint.
- Call us at 1-800-75-CONED (1-800-752-6633) once safely away from the leak. (National Grid customers should call 1-718-643-4050.)
- Tell us if there is also a problem with your electric service.
- Follow directions from emergency responders who are on site.

### **When you suspect a gas leak you should not...**

Do anything to create a spark that could cause an explosion, such as:

- Light a match
- Turn appliances or lights on or off (including flashlights)
- Use a telephone or cell phone
- Ring a doorbell
- Start a car







